





METHODOLOGICA GUIDEBOOK

Back in business

The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflect the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

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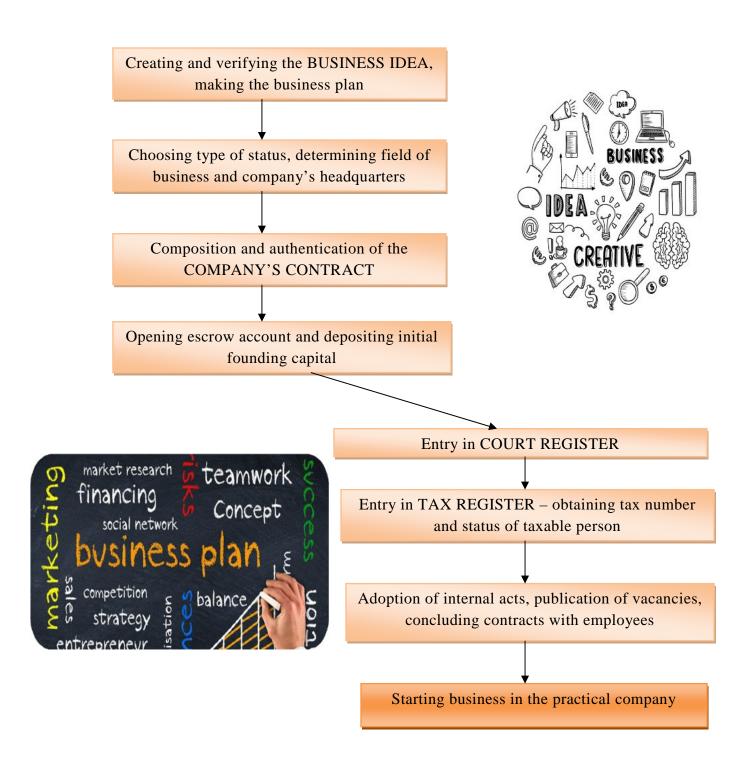




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Good practice example





Celje, 31. 3. 2015

Ekonomska šola Celje Učno podjetje **Cycling freaks, d. o. o.** Kosovelova ulica 4 3000 CELJE

Centrala učnih podjetij Slovenije vam na osnovi Predloga za vpis subjekta v Register učnih podjetij dodeljnje:

Matično številko: 1001468

ki je vpisana v Register učnih podjetij Slovenije.

Davčni servis vam dodeljuje

ldentifikacijsko številko: SI 20010468

ki je vpisana v register Davčnega servisa pri Centrali učnih podjetij Slovenije.

Banko Centrale učnih podjetij Slovenije je na osnovi vaše vloge odprla transakcijski račun, ki se glasi:

5156 3001 0468 0600 307

EUROPEN vam za dostop v Register UP v EUROPEN-u dodeljuje

Uporabniško ime: siO1cycfi geslo: cycfrx!

Sodelavci Centrale učnih podjetij Slovenije vam želimo veselo in uspešno delo!

REPUBLIKA SLOVENIJA MINISTRSTVO ZA IZOBRAŽEVANJE, ZNAROST IN ŠPORT



Ekonomska šola Celje Training company Cycling freaks, d.o.o. Kosovelova ulica 4 3000 Celje

Slovene Head Office, based on the proposition for registration into the Register of Training Companies, assigns you:

Registration number: 1001468

which is registered into the Register of Slovene Training Companies.

Tax agency assigns you

Identification number: SI 20010468

which is registered into the register of Tax agency at Slovene Head Office for Training companies.

The Bank of Slovene Head Office for Training companies, based on your application, opened a current account as follows:

SI56 3001 0468 0600 307

EUROPEN allows you the access into the Register of Training Companies in EUROPEN and assigns you

User name: si01cycfr

Password: cycfrx!

The colleagues of Slovene Head Office for Training companies wish you pleasant and successful work!

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II. STEPS FOR COMPANY REGISTRATION. WORKSHEETS FOR STUDENTS

NAME OF THE COMPANY

Explanation:

The name of the company is of great importance and has to be chosen thoughtfully. It shows the first information a client runs into. It should be designed properly according to the advertisement in different media. The most important factor to be considered is that the name of the company should be connected to the activity we perform. If conducting business abroad, it is recommended to have the name in a foreign language.



Name:	
Justification:	_
	_
	_
	- -
	_

TYPE OF THE COMPANY

Explanation:

In Slovenia:

- **d.o.o.** (**Ltd.**) founded by 1 or up to 50 people, the liability of the shareholders to creditors of the company is limited to the capital originally invested, capital stock 7,500€
- **d.d.** (**plc**) founded by 1 or more persons, capital stock 25,000€, supervisory bodies are management board, management committee and supervisory board guarantees up to invested capital
- **d.n.o.** (Unlimited company) founded by 2 or more persons, shareholders guarantee with all their assets

Proposal:		
Justification:		

MARK OF THE COMPANY

Explanation:

As already agreed upon, this is a tourist agency offering adventure cycling (replace with other ideas). Complete your proposal with an offer.

Example: The offer: renting bikes and proper equipment



Droposals	
Proposals:	
Justification:	

COMPANY LOGO

Explanation:

Company logos are intended to be the "face" of a company. They are graphical displays of a company's unique identity, and through colors, fonts and images they provide essential information about a company that allows customers to identify with the company's core brand. Logos are also a shorthand way of referring to the company in advertising and marketing materials. Good logos should be unique and comprehensible to potential customers. We also need to understand who our ideal clients are and how to reach them, as well as consider the situations our logo will be used in.

Task: Propose a logo for your company and explain your proposal.



Proposal:	
Justification:	
_	

SLOGAN

Explanation:

An advertising slogan is usually a short tagline, less than five words, that tells potential customers the benefits they can expect when choosing your product or service, or establishes your company brand. Most slogans are catchy, declarative phrases that use devices such as metaphors, alliteration or rhymes with simple, vibrant language. In most cases, slogans do not actually mention the company name or product, but instead focus on what the company or product does and how it is different from anything else on the market. This helps customers remember you and your company when they are shopping for the product or service you offer.



Proposals:			
Justification:			
		-	

VISION OF THE COMPANY

Explanation:

A well-conceived vision consists of two major components: *core ideology* and *envisioned* future. Core ideology defines what we stand for and why we exist. The envisioned future is what we aspire to become, to achieve, to create.

Truly great companies understand the difference between what should never change and what should be open for change. This rare ability to manage continuity and change – requiring a consciously practiced discipline – is closely linked to the ability to develop a vision. Vision provides guidance about what core to preserve and what future to stimulate progress towards. Companies that enjoy enduring success have core values and a core purpose that remain fixed while their business strategies and practices endlessly adapt to a changing world.



Proposal:	
Justification:	



Every company follows a planned marketing strategy to achieve its goals and in doing so, web marketing is very helpful. Instruments of web marketing are:

- ✓ Product
- ✓ Sale price
- ✓ Way of marketing
- ✓ Market communication

Two other instruments are important:

- ✓ People
- ✓ Physical evidence



WORKSHEET A

SERVICE

Explanation:

Service is a type of economic activity that a company offers to a customer. Tourist services present a great deal of risk because they include some factors which are difficult to control. Offering adventure cycling depends on various factors such as relief, climate, personal contact with clients etc.

TASK:

Prepare a detailed description of your service (adventure cycling in your region). The offer should include: detailed route description, duration, daily kilometres, points of interest, possibilities of getting food on the road, accommodation, insurance, special equipment instructions (clothes, shoes, GPS coordinates), guidance (with a guide, half-guided etc.), admission, price, additional payments, time of performing (whole year, seasonal, fixed date), way of payment, VAT.



ı		

WORKSHEET B

SALE PRICE

Explanation:

Sale price is the amount of money that a customer pays for a service. It is the most important factor that decides whether a consumer buys a product or not. It is the monetary value of the service formed on the market and the only element that brings income. The price can be defined in many ways depending on our goals:

- Survival: the lowest price that keeps the company alive
- Getting the maximum (the highest price considering that an extent of demand is set, especially for new services. The service must be individual, unique, without competition.

Choose one of the above mentioned strategies to define the price and

• Maximal sale: huge extent of sale – low price

|--|

explain your decision.

WORKSHEET C

WAY OF MARKETING

Explanation:

It is a way in which products and services get to the end-user. The main objective of distribution is to be in the right place at the right time. Two ways are at disposal:

- Direct marketing delivering promotional messages directly to potential customers, very common in tourism)
- Indirect marketing delivering promotional messages indirectly to potential customers, through one or more agents, e.g. other agencies



TASK:

Choose one way of marketing, describe it and explain your decision.

WORKSHEET D

MARKET COMMUNICATION

Explanation:

A provider uses market communication in order to inform, persuade or remind users of its products or services. The following forms are used:

- Advertising: printed, radio, TV ads, films, brochures, pamphlets, bulletin boards, posters, symbols, logos etc.
- Sales promotion: prize competitions, games, fairs, exhibitions, gifts, coupons, discounts, entertaining events etc.
- Public relations: press messages, speeches, sponsorships, announcements, events etc.
- Personal sale: sales meetings, fairs, sales presentations etc.
- Direct marketing: phone marketing, e-mail sale, catalogues etc.



Choose the forms you are decision.	e going to use for comm	unicating with your poten	tial customers. Explain you

WORKSHEET E

PEOPLE	
Explanation: Speaking of service, the human factor is the most important because people are the basic part of person performing a service must be competent and motivated. Motivation is influenced by a porganisational environment and the culture of the company.	
TASK: Write some suggestions about how to motivate employees of the company in marketing adventure cycling. What competences should they have?	

WORKSHEET F



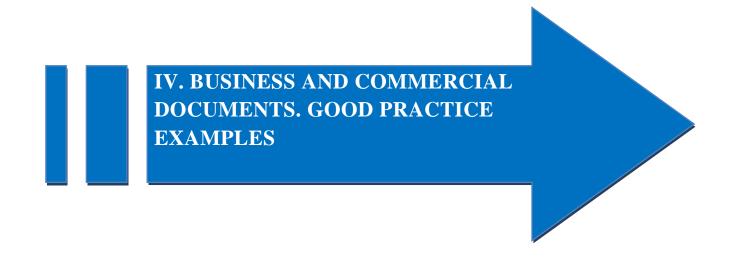
PHYSICAL EVIDENCE

Explanation:

The consumers evaluate services with physical evidence that is often the only visible element of quality of the offered service. Those are: appearance and orderliness of the area, offices, work place environment and form of issued documents.

TASK:

Propose some samples of business documentation (invoices, purchase orders etc.) and documents that are helpful for the users of the service (plan of cycling routes, itinerary, instructions, form of website etc.).



1. BUSINESS CARDS

The business card includes the following details:

- name of the company (logotype)
- location of the company
- address of the company
- activity
- contacts (phone, fax, website)

Example:



2. CATALOGUE

The standard content of a catalogue:

- opening page: logotype, name, slogan, period for which it is valid
- table of contents
- offer: code of a product, name of a product, product description, picture, price
- price list: if the offer does not include price, then the price list is obligatory and an essential part of the catalogue
- mission of the company
- vision of the company
- general information about the company: firm, location, current account, tax number, address, activity, members of the board/management
- goals of the company: strategic and/or long-term goals
- delivery requirement: time of delivery, supplier's franco storage, place
- payment requirements: payment deadline, manner of payment

Example (for a complete version of a catalogue, see Annex 2):





3. FAIR OFFER

Such an offer refers to:

- benefits (what we offer)
- discounts name of discount, quantity discount, value discount
- offer duration

Example:





4. ORDER FORM AND INVOICE

These documents have to include the following information:

- subscriber (school, individuals, societies)
- supplier (the company)
- date of order
- code of ordered product (from the catalogue)
- title of the product (name of the product)
- product quantity
- price (VAT included or VAT free)

Example of order: CYCLING FREAKS MORE THAN A ROE		UP Cycling freaks, d.o.o. Ekonomska šola Celje, gimnazija in srednja šola Kosovelova 4,3000 Celje Telefon: 03/54 82 930 E-mail: cyclingfreaks.slo@gmail.com			
Purchase ord	er no				
	Item no.	Code	Description	Price (tax included)	Subtotal (tax included)
	TOTAL:				
Terms of sale:					
			MORE THAN A	RIDE!	

VAT no. Of the company: SI20010468 Register no. Of the company: 1001468 Transaction account no. Of the company: SI56 3001 0468 0600 307

Example of invoice:

3	NG FREAKS	UP Cycling freaks, d.o.o. Ekonomska šola Celje, gimnazija in srednja šola Kosovelova 4,3000 Celje Telefon: 03/54 82 930 E-mail: cyclingfreaks.slo@gmail.com				
		Invoice no. :				
		Date:				
	Tax rate 22%	Subject to tax	Tax to	otal Total ((tax included)	
TOTAL	Subtotal: AMOUNT:					
Item no.	Description	Quantity	Tax price	Tax rate	Tax total	
Invoice issued by: Manager:						
MORE THAN A RIDE!						
		VAT no. Of the comp		168		
Register no. Of the company: 1001468 Transaction account no. Of the company: SI56 3001 0468 0600 307						

5. PRICE LIST

It offers the following information:

- code of the product
- name of the product
- unit of measurement (piece, for how many people etc.)
- price (VAT included or VAT free)
- validity of prices

Example:

UP Cycling freaks, d.o.o. CYCLING FREAKS Ekonomska šola Celje, gimnazija in srednja šola Kosovelova 4,3000 Celje Telefon: 03/54 82 930 E-mail: cyclingfreaks.slo@gmail.com MOSE THAN A SIDE PRICE LIST **EQUIPMENT:** Helmet.......5€ Bike/hour......5€ MEALS: Breakfast......8€ OFFER INCLUDING A GUIDE: Up to 100 km + lunch + dinner + accommodation......210€ Up to 150 km + 3 meals + accommodation.......280€ **OFFER WITHOUT A GUIDE:** SPECIAL OFFER (family biking) Children up to 16 y.o + 2 adults: up to 50 km + guide......110€ **DISCOUNTS:** Group discount: at least 5 persons + over 50 km......5% Family discount: 3 families + up to 50 km......5% You can choose betweeen MOUNTAIN and ROAD paths. Bike rent over 3 hours is 15€. Prices include VAT.

MORE THAN A RIDE!

VAT no. Of the company: SI20010468 Register no. Of the company: 1001468 Transaction account no. Of the company: SI56 3001 0468 0600 307

6. ADVERTISING MATERIALS

Advertising materials are specific to any marketing strategy for any type of business. Such materials include:

- ✓ flyers
- **✓** leaflets
- ✓ posters
- ✓ brochures/booklets
- **✓** catalogue
- ✓ roll-up
- ✓ banner, mesh

Online advertising, as well as advertising carried out through the traditional channels (radio, TV, newspapers), are naturally completed by the promotional materials which any company can create to reflect its image, to inform the customers about the products and services the company offers.

The promotional materials build and consolidate the perception of the public about the brand, they open a communication channel with the clients, promote a positive image of the company and attract new customers, generating sales. These materials are an efficient marketing strategy as far as costs are involved, they can reach a very large group of the target audience and the effort promotional materials require from the company is not significant. Examples of such materials:

- ✓ writing items: pens, pencils
- ✓ gadgets: memory stick, external battery
- ✓ clothing items: T-shirts, scarves, jumpers, jackets, caps etc.
- ✓ stationery: notebooks, folders, calendars, bookmarks, stickers
- ✓ backpacks, shopping bags
- ✓ others: bracelets, umbrellas, mugs, keyrings, lighters, sunglasses etc.

V. GOOD PRACTICE EXAMPLES – CYCLING FREAKS COMPANY

Proposals for the name of the company

- "AVERAGE CYCLING COMPANY ACC"
- "VELO" varied and entertaining leisure outdoor activities
- "TRAILS" tourist riding around international and local spaces
- "B 2 LOVE"
- "NIGHT & DAY BIKE/RIDERS CLUB"
- "CIAO" cycling in and out
- "ADVENTURES ON WHEELS"
- "BIKEVILLE"
- "CYCLING FREAKS"
- → chosen name: "CYCLING FREAKS"

Proposals for the type of the company

• LTD

- 1. The enterprise office, staff, equipment, working hours, advertising and premises will be totally provided by the company manager(s).
- 2. No risk of personal properties, limited risks and liability.

• PRIVATE ENTERPRENEUR

- 1. The founder can be/is a physical person.
- 2. Your own property is a guarantee for the company's obligations.
- → chosen type: Ltd as the number of people that founded it is up to 50, the minimum capital stock is around 100€ and the persons involved are liable in the limit of the capital.

Proposals for the logo of the company

















Proposals for the slogan of the company

Emotion passion play joy European life

Veni vidi bici (velo)

More than a ride!!! → chosen slogan

Cycle locally, Think globally!!!!

Good life wanted – take up cycling

Dare to challenge your limits!

Just ride it!

Company logotype



Vision of the company

Our vision of the company is to be the most innovative and successful enterprise in Europe and hub for overseas companies and their clients.

We want to be an example of best practice in co-working as an international team for school groups (initially).

Other aims are:

- ♦ To be responsible for maximum customer satisfaction
- ◆ To offer several solutions to capture a wider range of clients/target market, not only cyclists
- ♦ To encourage a healthy lifestyle and to become more »green«
- ♦ To encourage people to focus more on biking and the environment
- ♦ To offer our services in helping customers to plan their bike trips

The enterprise office, staff, equipment, working hours, advertising and premises will be totally provided by the company manager(s).

Our company promotes cycling, a healthy lifestyle, and it attracts a great number of clients by offering them a wide range of attractive and high-quality services.

The offer

Our business idea can be useful for school groups (initially), people of different ages/abilities/biking experience.

Our company offers:

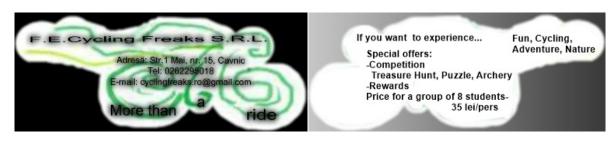
- a bicycle rental service
- the necessary equipment for safety
- adventure cycling packages
- online mini-market of gadgets and small equipment
- accommodation (with the special offer for loyal clients/agreements)
- points of interest + info (the plans and maps will inform cyclists about the most interesting historical objects, buildings, natural objects, museums, monuments etc.)
- GPS maps / coordinates/ marked routes
- info assistance repair points
- suggestions for best time for cycling, recommendations
- blog to find comments and to interact
- mobile phone applications with routes, offerings, shops and workshops for bikes
- services for bikers: individual or group tours, trips, thematic sightseeing, family holidays etc.
- catalogues, promotional materials/gifts, website, flyers

Marketing strategies for Cycling Freaks company

a. Posters



b. Flyers







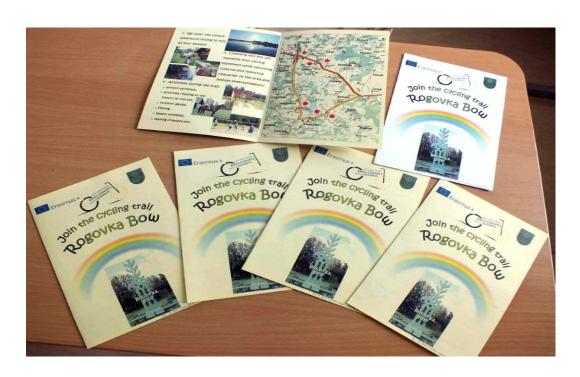
c. Leaflets



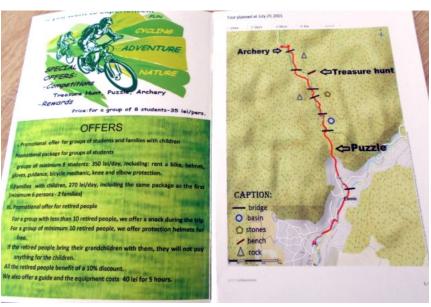




d. Brochures/Booklets







e. Banner/Mesh



I.I.S "DI POPPA-ROZZI"

Address: 2, F. Barnabei street, 64100 Teramo, Abruzzo, Italia

Telephone: +39 0861 247248

Fax: +39 0861 243136

Email: Cycling@reaks.it@gmail.com

Web: https://cyclingfreaksitaly.wordpress.com



f. Roll up



${f g.}$ Three-dimensional model of the adventure trail





h. Promotional materials/gifts























i. Company website





http://kolesarji.splet.arnes.si/

Links to the other agencies of the company:

- Cycling Freaks Croatia: http://cyclingfreakshr.weebly.com/
- ➤ Cycling Freaks Czech Republic: http://cyclingfreaks-cz.webnode.cz/
- Cycling Freaks Germany: http://cyclingfreaksgermany.jimdo.com/
- ➤ Cycling Freaks Italy: https://cyclingfreaksitaly.wordpress.com/
- Cycling Freaks Poland: http://www.elektronik.rzeszow.pl/tematyczne/rowery/
- ➤ Cycling Freaks Latvia: http://cyclingfreakslvv.1s.lv/
- > Cycling Freaks Romania: http://cyclingfreaksro.wixsite.com/adventure-bike

ANNEXES







ORGANIZING A CYCLING EVENT



AUTHORS: Markéta Pohankov Aleš Růžička

TRANSLATION: Lenka Dočekalová

PHOTOS: Jan Hubáček Michaela Kondýsková Adam Přívětivý Roman Veselský

PREPARATION OF THE EVENT



Cycling

Cyclo-tourism is an outdoor sport and nowadays it is one of the most popular and most dynamically developing sport

branches. It is popular among every age group because it is accessible and not financially demanding. It unites both physical activity and touring or sightseeing. You can do it individually, in small or bigger groups.

PROPER PREPARATION

PREVENTS POOR PERFORMANCE

Choosing the target group we design the event for: right at the beginning we have to choose for whom we want to organize the event, At this point, it is necessary to take the following criteria into account:

- > the age of the participants
- > participants' fitness
- > the number of the participants
- participants' interest in other sport activities (mountain climbing, swimming, team games etc.)
- > participants' interest in cultural events

Choosing the location, consider the target group and the date. Fix up accommodation in advance. When we are choosing the date, it is necessary to take into account the climatic conditions of a given location, its time and financial demands.



Defining the programme

--content and itinerary information about how long and physically demanding the daily laps are plus offer of interesting locations and noncycling activities

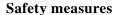
Price calculation

Price calculation means precise information about what the event price



contains:

- accommodation
- food, insurance
- instructors
- admissions



SAFETY IS A CHEAP AND EFFECTIVE INSURANCE POLICY



Safety measures before the event:

- ♣ Licensed staff and equipment
- ♣ Declaration of the participants with relevant information on their health, possible problems, medication they use and contact numbers.

SAFETY IS MORE IMPORTANT
THAN CONVENIENCE

Allergies we should be aware of:

- insect bites
- food and animal allergies
- iodine allergy etc.
- diets
- diseases
- diabetes
- epilepsy
- asthma etc.



MEETING THE ORGANIZERS BEFORE THE DEPARTURE AND GOING OVER THE PREPARATIONS

Preparation of materials

We must pay attention to sufficient supplies of maps, guidebooks, tools and spare parts for bike repairs.

Personnel

Choose the instructors considering their experience, education and practice.

- ✓ Adequate number of instructors for the number of participants
- ✓ Paramedic
- ✓ Service technician
- ✓ Cook
- ✓ Translator etc.

Promotion

- Web pages
- Catalogues
- Announcements in newspapers
- Leaflets
- Flyers

SENDING DETAILED INFORMATION TO THE PARTICIPANTS TO THE EVENT

Bike maintenance and repair

Our cycling event should also contain a block, after which the participants should be able to maintain and repair their bikes. For example, they should manage to adjust their seats and handlebars.



lubricate the chain, pump the tire or replace it.

Safety measures during the event

- Bike and repair equipment
- Helmets and vests
- First-aid kit
- Water and high energy food
- Suntan cream and insect repellent
- Bike lights
- Fully charged mobile phones

NO SAFETY – KNOW PAIN KNOW SAFETY – NO PAIN

Instructions regarding safety measures

- * Ride on the right in continental Europe (left in the UK)
- One by one
- * Keep the distance
- ❖ Respect the traffic signs and general rules
- ❖ How to use front and rear brakes
- How to avoid obstacles

First aid during the event



During the first aid lecture, participants should learn how to treat injuries caused by falling off the

bike, for example bone fractures, concussions, scrapes and bleeding.

Group riding

CONNECTING YOUR BUSINESS TO THE TECHNOLOGY RESOURCES YOU NEED

It is necessary to acquaint the participants with the rules of the road, with the basis of the first aid, with the technique and methodology of group riding and with bike maintenance and simple repairs.



Group riding is an indicator of cyclist professionalism. It is a ride of 2 or mode cyclists biking side by side or it could be a combination of both.

The technique of the ride should be suited to all the members of the group, to their skills and abilities, while keeping them safe. In the group of riders, it is necessary to use signals and to observe safety distances.

GROUP RIDE ETIQUETTE IS AN ESSENTIAL CYCLING SKILL. MAKE YOUR NEXT OUTING MORE ABOUT RIDING THAN SURVIVING.



Training a group ride, leading a group of cyclotourists

We must train and use a group ride outside roads. Wide, straight bicycle paths with asphalt surface, where cyclists can safely ride side to side, are the most suitable. During such a ride, we should pay attention to safety and to a fluent ride. Experiments mean unnecessary risks for everyone. Pairs of cyclists ride firstly in succession and side by side; secondly, they switch sides and turn; thirdly, they elevate the speed.

After that, the pair is joined by another pair. Step by step, we train switching, speed changing and signalization. The final phase is a fluent ride of 6 cyclists. If there are more participants, we divide them into smaller groups which should keep 100 metre distance. The groups must keep the same distance and cope the switching.

In case of group riding, we choose an appropriate route which is adequate to the abilities and skills of all the cyclists. If the number of participants is bigger, it is necessary to arrange a professional leader for a group of maximum 15 cyclists. According to age groups, the efficiency of the cyclists, the profile of the

route, weather conditions, we specify the frequency of breaks.

We should have a short break every 30 to 60 minutes and a longer one every 2 or 3 hours of riding. We should not forget to drink enough water and to refill our energy in the form of a light dish. Every group is as quick as its slowest member, so we wait after each crossroads or leave somebody to wait for them. It is good to organize the breaks on calm spots and to announce them in advance.

DURING THE CYCLING EVENT



At the beginning

We recommend devoting the first day of a cycling event to basic cycling methodology, during which we can find out the level of cycling abilities and fitness of each participant.

Reaching the target location

Moving to the target location must be performed in good time, which also applies to camping or checking in a hotel. After that, the participants are introduced to the itinerary of the event. The instructor must plan the journey respecting the fitness of the participants. Then, they have to check the number of participants during the whole trip, plan free days as needed and finish each day by giving a short feedback and by specifying the programme of the following day.

DON'T LIMIT YOUR CHALLENGES, CHALLENGE YOUR LIMITS!

Methodology of the theoretical part

Let's suppose that a participant is already able to ride a bike. First of all, we focus on the right technique of pedaling and on the right posture. During this training, we already try to take a simple bend. Before riding down or up a hill, it is important to train to keep balance and to use brakes, gear and to be stable. Having achieved these skills, we can move on to riding down or up a hill.

Then, we train crossing over an obstacle. Firstly, we ride over it, secondly we jump over it and thirdly we elevate the height of the obstacle. Having managed these abilities, we try to make more difficult bends (eg. banked turns).



We also start with a skid training, which is firstly led on the grass, where we can train outer limits of adhesion, skidding both tires etc. relatively safely.

After that, we can move on to do more difficult banked turns, sharp bends or 180° bends and to try hops, jumps and to ride stairs. Surely, we train cycling on different kinds of terrain. Having managed all these activities, everyone uses its own imaginative coordination and so is able to adapt to a given situation.

To liven up the programme, we can incorporate an ability ride contest. The ride can include several elements such as riding across a footbridge and under an obstacle, slalom, moving a cup of water from one position to another, riding with weight etc.

Additional non-cycling events

- Visit of natural or cultural sites, castles, caves, churches, museums, UNESCO sites
- Abseiling, walking on a rope, ride on a hanging pulley over a gorge
- Canoeing
- Single tracks
- Swimming (natural places, spas)
- Paintball
- White water rafting
- Archery
- Jigsaw solving
- Beach volleyball
- **Tubbing**















SPORTY SIGHTSEEING IS REALLY SIMPLE TO ENJOY

THE END OF THE EVENT

Having come back home, we make sure that any borrowed and rented inventory is returned and accounts settled. The documentary materials of the whole event should be used in promotion materials or lectures and kept in case of inspections or complaints.





CYCLING COMPANY

UP CYCLING FREAKS

Catalogue 2015/2016

More than a ride!

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EQUIPMENT

HELMET

Code: DO01

Price: 5€



BIKE

Code: DO07

Price: 5€/h

CHILD SEAT

Code: DO03

Price: 5€



GPS

Code: DO05

Price: 5€



PROTECTION

Code: DO02

Price: 5€



ACCOMMODATION

Code: DO04

Price: 50€



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MAP

Code: DO06

Price: 2€

MEALS

SNACK

Code: OB01 Price: 10€



BREAKFAST

Code: OB02

Price: 8€



LUNCH

Code: OB03

Price: 20€



LUNCH FOR CHILDREN

Code: OB04

Price: 10€

DINNER

Code: OB05

Price: 20€



OFFERS

OFFER INCLUDING A GUIDE:

UP TO 20 km + SNACK

Code: POV01

UP TO 100 km + LUNCH

+ DINNER

+ACCOMMODATION

Code: POV03

UP TO 50 km +

Code: POV02

UP TO 150 km + 3

MEALS +

ACCOMMODATION

Code: POV04

OFFER WITHOUT A GUIDE:

UP TO 20 km + SNACK

Code: POBV01

UP TO 50 km + LUNCH

Code: POBV02

UP TO 100 km + LUNCH

+ DINNER

+ACCOMMODATION

Code: POBV03

UP TO 150 km + 3

MEALS +

ACCOMMODATION

Code: POBV04

SPECIAL OFFER:

FAMILY BIKING

Children up to 16 years +

2 adults

UP TO 50 km + GUIDE

Code: PP01

Price: 110€



DISCOUNTS:

GROUP DISCOUNT;

AT LEAST 5 PERSONS + OVER 50 km

Code: POP01

Discount: 5%





FAMILY DISCOUNT; AT LEAST 3 FAMILIES

+ UP TO 50 km

Code: POP02

Discount: 5%

PRICE LIST

EQUIPMENT:
Helmet
Protection 5€
Child seat 5€
Accommodation 50€
GPS
Map 2€
Bike/hour 5€
NAFALC.
MEALS:
Snack
Breakfast8€
Lunch
Lunch for children
Dinner
Dinner
OFFER INCLUDING A GUIDE:
Up to 20 km + snack
Up to 50 km + lunch
Up to 100 km + lunch + dinner + accommodation 210€
Up to 150 km + 3 meals (breakfast, lunch, dinner) + accommodation
OFFER WITHOUT A GUIDE:
Up to 20 km + snack 20€
Up to 50 km + lunch
Up to 100 km + lunch + dinner + accommodation 100€
Up to 150 km + 3 meals (breakfast, lunch, dinner) + accommodation
SPECIAL OFFER (family biking):
Children up to 16 years + 2 adults; up to 50 km + guide

DISCOUNTS:

Group discount: at least 5 persons + over 50 km	5%
Family discount: 3 families + up to 50 km	5%

TERMS OF DELIVERY:

- Within 8 days after received purchase order
- Prices include VAT

TERMS OF PAYMENT:

- Payment due within 15 days after issued invoice
- Payment method; transaction account

OFFER OF THE COMPANY

- Sale and rent of bikes and bike equipment
- Bike adventure packages
- Web mini market of accessories and small equipment
- Accommodation (special offer for loyal customers)
- INFO materials (plans, maps, flyers etc.); information about historical, geographical and natural sights
- Navigation maps, coordinates, marked paths
- INFO points for repair help
- Consulting (proposals for the best biking season, recommendations)
- Organising and performing bike services (individual and group trips, excursions, thematic sightseeing, family vacation etc.)

GOALS OF THE COMPANY

- Maximum satisfaction of our customers
- To offer complete solutions for various groups
- To make an application accessible to all bikers
- To create diverse options for spending free time with friends and family, in a healthier and »greener« way
- To promote bigger focus on adventure cycling and environment
- To help customers organise a bike trip
- To become a successful company
- To take care of the environment
- To connect local environment and help in its development
- To assure proper work conditions for achieving business goals

MISSION of the COMPANY

Our company encourages cycling and a healthy way of living at home and abroad. We offer a wide range of attractive, affordable and high quality products and services. We are a team of creative co-workers ready to comply with customers' demands. Our employees are offered a creative work, full of challenge. We cooperate with local environment and act international.

VISION of the COMPANY

We want to become the most innovative and successful company in Europe and the centre of foreign companies and their customers. We achieve this independently by strengthening long-term business connections with our branches.

We want to show an example of good practice in the field of cooperation as an international team for school groups-beginners.

GENERAL INFORMATION ABOUT THE COMPANY

UP CYCLING FREAKS is a service company offering bike equipment and bike service. It was founded in school year 2014/2015.

It is a private company limited by shares (Ltd.).

The company is a part of an international European project:

Get on your bikes, Europe's back in business.

The company acts under the supervision of Jasmina Bornšek and Manja Ferme Rajtmajer.

The manager of the company is Tomi Černelič.

Where to find us:

Celje School of Economics, Grammar and Secondary School Kosovelova ulica 4 3000 Celje



The **Methodological guidebook** "Back in Business" was developed in the framework of the Erasmus+ strategic partnership entitled "Get on your bikes, Europe's back in business!", implemented in the period 2014-2017.

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